



Hygiene Hub

Hygiene Hub Public Compliance Statement

Introduction

Hygiene Hub Company Limited by Guarantee (“Hygiene Hub”) is a grass-roots, people-powered charity working to end hygiene poverty across Ireland by freely providing hygiene, personal care and household cleaning items to those who need them. We are compassionate, collaborative and rooted in community. We believe that being clean is a right, not a privilege, and yet many in Ireland cannot afford the everyday essential hygiene items most of us take for granted. We are a network of supporters, volunteers and partners working towards a simple mission: to tackle hygiene poverty across Ireland.

Purpose

The purpose of this policy is to set out the procedures for complying with the Guidelines for Charitable Organisations on Fundraising from the Public (“**the Guidelines**”) [Guidelines](#).

Scope

This policy applies to all volunteers, employees and trustees of Hygiene Hub, as well as members of the public who interact with Hygiene Hub or its services.

As a charity seeking donations from the public, Hygiene Hub aims to comply with the Guidelines for Charitable Organisations on Fundraising from the Public (“**the Guidelines**”) [Guidelines](#).

- Hygiene Hub is committed to complying with the Guidelines and has formally discussed and adopted the Guidelines at a meeting of the governing body.
- Hygiene Hub shall confirm its commitment to the principles set out in the Guidelines by a statement to that effect in its Annual Reports for 2025 onwards.
- Hygiene Hub has a Donor Charter which is consistent with the Guidelines.

- Hygiene Hub regularly monitors compliance with the Guidelines and compliance reports are received regularly by the governing body.
- Hygiene Hub considers the Guidelines when planning all fundraising activity.
- Hygiene Hub has a policy on working with third party fundraisers (if applicable).
- Hygiene Hub provides honest, open, accountable and transparent disclosure when fundraising from the public.
- Hygiene Hub has appointed a senior member of staff to be responsible for compliance with the Guidelines.
- Hygiene Hub ensures that fundraising staff are provided with information and training on the Guidelines and its implementation.
- Hygiene Hub has a feedback and complaints procedure consistent with the Guidelines. Feedback is recorded for review by relevant staff including the governing body. Feedback is responded to promptly and appropriately.
- Hygiene Hub prepares financial reports consistent with the requirements of the Charities Act 2009 and the Charities Regulator which include a statement concerning the extent to which control of the organisation is independent of its funding sources.
- Hygiene Hub ensures that all donations are tracked and recorded and complies with data protection requirements.
- Hygiene Hub is accessible to the public through a number of readily available contact options

Revision history and next review

Policy Document:	Public Compliance Statement
Version:	1
Approved by, Date:	28/07/2026

Signed:



Chair of the Board